## Patient Engagement MAYFIELD MEDICAL CENTRE

February 2019

Dear Patient,

We have some exciting news to share with you; Mayfield Medical Centre has taken over the contract for St Lukes Medical Centre in Brixham, with effect from 01/01/2019. We are now discussing the possibility of merging. Furthermore, it is proposed that the whole surgery of St Lukes is moved to Brixham Hospital and the New Road site is closed. We would like to ask your opinion regarding these matters.

As you know mergers are becoming more commonplace now in Primary Care. This is to ensure that practices remain viable businesses in the long term. This merge would give us an additional base in Brixham and assist with succession planning, therefore providing long term security for our patients and staff. A larger, merged Practice would also carry greater influence and authority when decisions are made that affect the residents of Paignton and Brixham.

We currently work in small clinical teams and would extend this to include St Lukes so that patients continue to have continuity of care with a GP/team of GPs that they are familiar with. We already use the same computer system, so joining these together would appear seamless.

A merger like this will be beneficial to patients and staff alike providing opportunities for improvement and development, extra services, a larger amount flexibility with appointments and appointment locations and a joint commitment to provide high quality primary care to all of our patients.

All of our patients will still be able to book appointments with their usual GP and have access to full services at all sites.

## **Benefits of Merger**

- Better Services for patients across all Practices
  - Increased access to both male & female GP's
  - Greater choice of when/where to see a GP, Nurse Practitioner, Nurse or Health Care Assistant
  - > Improved quality of services delivered
- Opportunities for Partnership working and innovation
  - > Chance for clinical staff to develop their skills within the wider community
  - > Staff experience and knowledge to be shared across both Practices
  - Improved training opportunities
  - > Wider community engagement

## **Benefits of Moving to Brixham Hospital Site**

## Better Services for patients across all Practices

- Increased access for all
- Enhanced facilities
- Improved quality of services

We do hope that you will support this great opportunity and we welcome your feedback <u>by 5<sup>th</sup></u> <u>March 2019</u>, either by completing a form in the surgery or via our website <u>www.mayfieldmedicalcentre.co.uk</u>